GOVERNMENT OF INDIA
RAILWAYS
LOK SABHA

UNSTARRED QUESTION NO:6602
ANSWERED ON:06.05.2010
SECURITY HELP LINE
Sugavanam Shri E.G.

Will the Minister of RAILWAYS be pleased to state:

(a) whether the Railways have any proposal to launch 24-hour Train Security Helpline;

(b) if so, the salient features thereof; and

(c) the time by which it is likely to be launched?

Answer

MINISTER OF THE STATE IN THE MINISTRY OF RAILWAYS (SHRI K.H.MUNIYAPPA)

(a) to (c) Yes, Madam. A 24 hour Security Help Line for Railway passengers has been approved in the Railway Budget 2010-11. The technical modalities are being worked out and the system is expected to be commissioned as soon as the technical modalities are finalized.